

2025



# AGENDA

## TUFF Event

Tue 11<sup>th</sup> – Wed 12<sup>th</sup> March 2025

## THE FORUM OF TRUST

**AQL Head Office**, Salem Chapel, Hunslet Road, Leeds, LS10 1JW



# Event Agenda






Tuesday 11<sup>th</sup> – Wednesday 12<sup>th</sup> March 2025

At AQL Head Office, Salem Chapel, Hunslet Road, Leeds, LS10 1JW




## Agenda - Tuesday 11<sup>th</sup> March 2025

### Registration 09:15 – 10:00

 	<p><b>Prof Adam Beaumont</b> CEO</p> <p><a href="#">AQL</a></p> <p><b>Andy Beet – TUFF</b></p>	<p>10:00</p>	<p><b>Welcome &amp; Introductions from our CEO and hosts AQL</b></p>
 	<p><b>Phil Jastrzebski</b> Senior Manager - Corporate Investigations and Intelligence</p> <p><b>Stephen Ross</b> Lead Corporate Investigator</p> <p><a href="#">Three UK</a></p>	<p>10:15 – 11:00</p>	<p><b>Operation Carrow – Central Model</b></p> <p>We will take you deeper into the latest Carrow activity (Central Model), and discuss what the public and private sector have collaborated on - with some interesting updates along the way.</p>
	<p><b>Sam Millen</b> Global Head of Risk and Safety</p> <p><a href="#">CeX</a></p>	<p>11:00 – 11:30</p>	<p><b>TBC</b></p>

### Networking Break 11:30 – 12:15





	<p><b>Peter Taylor</b> <b>(The Fraud Guy)</b></p>	<p>12:15 – 12:45</p>	<p>Peter Taylor is an Accredited Counter Fraud Specialist with a successful career in fraud management within regulated environments having been the Head of Fraud for major loss adjusters.</p> <p>He has pioneered the benefits of intervention on suspect claims, the introduction of conversation management for desktop investigations, and the benefits of technology for intelligence led investigations.</p> <p>Peter has conducted extensive research into fraud and cybercrime methods including interviews with former fraudsters. His cases have featured in the BBC Fraud Squad program, and he is a respected member of both the counter fraud and cybersecurity community.</p>
--	---	----------------------	---

# Event Agenda

Tuesday 11<sup>th</sup> – Wednesday 12<sup>th</sup> March 2025

At AQL Head Office, Salem Chapel, Hunslet Road, Leeds, LS10 1JW



<b>EVENT SPONSOR</b>	<b>TBC</b>	12:45 – 13:30	<b>TBC</b>
<b>Lunch 13:30 – 14:15</b>			
	<b>James Harwood</b> Senior Security Product Manager  <a href="#">Virgin Media O2</a>	14:15 – 14:45	<b>TBC</b>
<b>Networking Break 14.45 – 15.30</b>			
	<b>Andy Beet</b>	15:30 – 16:00	<b>The launch of the *NEW* TUFF Academy and Fraud Training Course.</b>  This new platform is designed to provide a wealth of valuable resources, offering everything you need to enhance your skills and stay ahead in your field.  The TUFF Online Training Academy will feature: A wide variety of training courses tailored to various work roles and skill levels. <ul style="list-style-type: none"> <li>- Educational videos for visual learners and in-depth topic exploration.</li> <li>- Reference materials to support your learning journey.</li> <li>- News articles to keep you up to date with the latest industry trends and insights.</li> <li>- Guidance documents to help you navigate complex topics with ease.</li> </ul>
	<b>Police Care</b>	16:00 – 16:15	<b>TBC</b>
	<b>Evening Networking Event</b>	18:00	<b>On site at AQL Head Office</b>
<i>Please note speakers are subject to change.</i>			
			Follow us on 

# Event Agenda






Tuesday 11<sup>th</sup> – Wednesday 12<sup>th</sup> March 2025

At AQL Head Office, Salem Chapel, Hunslet Road, Leeds, LS10 1JW



## Agenda – Wednesday 12<sup>th</sup> March 2025

Day two - Coffee from 09:00am - 09:30am start

	<b>Andy Beet</b> CEO  TUFF	09:30	<b>Welcome and morning announcements</b>
	<b>Lianne Dow</b> Fraud Lead  <a href="#">Sky UK</a>	09:45– 10:30	<b>TBC</b>
	<b>Nick Edge</b> Head of Fraud  <a href="#">Likewize</a>	10:30 – 11:15	Nick has worked in the insurance industry since 2011 and prior to this he was a Detective Sergeant in the Serious and Organised Crime Group of Greater Manchester Police. Transferring his investigative and management skills to support the insurance industry and tackling fraud. He has worked in motor fraud managing policy, claim and injury fraud teams, building and deploying anti-fraud solutions. He currently specialises in Device Protection Insurance managing and deploying solutions globally, his most recent project is the development of AI to identify and tackle insurance fraud. His approach to fraud is customer centric protecting genuine claimants from fraudsters and ensuring that his solutions mitigate the risk accordingly. He is an advocate of collaborative working and believes that we all have a responsibility in tackling fraud.
<b>Networking Break 11:15 – 11:45am</b>			
	<b>Will Pinkney</b>  <a href="#">OfCom</a>	11:45 – 12:15	<b>Reducing mobile messaging scams and mobile spoofing</b>
 	<b>Adam Beaumont – AQL</b>  <b>Dean Smith – Symmetry Solutions</b>  Panellists TBC	12:15 – 13:00	<b>Experts Panel</b> The challenges of Information sharing, stakeholder engagement and interagency collaboration.

# TUFF




# Event Agenda

Tuesday 11<sup>th</sup> – Wednesday 12<sup>th</sup> March 2025

At AQL Head Office, Salem Chapel, Hunslet Road, Leeds, LS10 1JW



## Lunch 1:00 – 1:45pm

	<b>Law Enforcement Presentation</b>	13:45 – 14:30	<b>TBC</b>
	<b>TBC</b>		
 Home Office	<b>Daniel Ager</b> Telecommunications Fraud Policy Lead Fraud Policy Unit	14:30 – 15:15	<b>TBC</b>
	<b>Home Office</b>		
	<b>Andy Beet</b>	15:15	An event debrief & close
	<b>Event Close</b>	15.30	
<i>Please note speakers are subject to change.</i>			
			Follow us on 

TUFF is a Specified Anti-Fraud Organisation (SAFO) under The Serious Crime Act.