

2024

TUFF Membership



2024/5

THE FORUM OF TRUST





A Message from TUFF CEO

In 1995 a group of telecommunications security professionals met to discuss rapidly evolving fraud threats and risks. The group quickly identified the benefit of sharing information in a trusted environment to assist in the prevention and detection of fraud and related industry crime.

From these initial discussions the foundation of TUFF was laid, and it has evolved to include membership from the communications industry, satellite providers, risk and fraud management vendors, Wi-Fi providers, communications equipment vendors, equipment recyclers, insurance and financial industry and recently expanded to include law enforcement professionals.

We look forward to meeting you at future events, together we can impact on fraud and crime that impacts upon us all in both our professional and personal capacities.

Andy Beet OBE

About TUFF

Telecommunications fraud and crime impact on all aspects of modern-day life and the aim of the Forum is to mitigate any attempts to defraud our members, as well as their customers, through creating a Forum of Trust where information and techniques on the abuse of communications can be shared within a trusted environment.

TUFF is a membership forum providing a platform through which members can share expertise and experience so as to be better equipped to counter the challenges of modern-day telecommunications fraud and related crime.

Members are drawn from the UK telecom industry as well as other anti-fraud organisations, regulatory bodies, solution vendors and companies involved in the telecommunications equipment life cycle.

TUFF members work closely with law enforcement, regulators, and other likeminded organisations in the daily battle to minimise the impact of fraud and crime on members and their customers. TUFF is a not-for-profit company limited by guarantee, totally funded, and operated by its members. It is a recognised industry body.



TUFF is a Specified Anti Fraud Organisation (SAFO) under section 68 of the [Serious Crime Act 2007](#).

TUFF Membership Categories 2024/2025

Annual Membership 6 April – 5 April. Companies joining during the membership year are charged on pro rata basis.

Platinum

Communications Company Membership

Open to companies providing telecommunications, information, or media services.

Large (More than 500 employees) £5000

Medium (less than 500 employees) £3000

Gold

Industry Related Membership

Open to companies who service and support the communications sector through provision of products, services, and technology to assist with fraud prevention and detection.

£2750

Silver

SME's Membership

Open to medium sized companies who provide products and services related to the equipment used in the communications industry. This includes, but not limited to, insurance companies, mobile phone suppliers, recyclers, and resellers,

£1700



Bronze

Small enterprise membership

Open to small companies who provide products and services to the communications industry. This would include, but not limited to small independent stores, suppliers and startups.

£350

Law Enforcement Membership - Free

Membership aimed at telecommunications and fraud professionals.

TUFF Member Benefits

- Our status as a Home Office Approved Specified Anti-Fraud Organisation (one of the first of only 11 nominated organisations) facilitating sharing and dissemination of information.
- Selected stakeholder to assist the Home Office National Stop! Think Fraud Campaign
- Our working relationships with the National Fraud Intelligence Bureau (NFIB)/City of London Police Economic Crime Directorate
- Our broadening capability across industries and sectors, affording an 'over the horizon' and international view of fraud threats.
- TUFF's Accreditation Training package and future plans to introduce e-learning packages for members.
- TUFF's lead on AIT and the establishment of an industry AIT group
- Specialist Training Events for industry skill sets (Investigators, Analysts, Fraud Managers, etc)
- Opportunities to attend private / invitation only events.
- Our membership of the Phone-Paid Services Association (PSA) Industry Liaison Panel (Communications Industry Regulators)
- Our membership of the Global Cyber Alliance
- International liaison, via CFCA, on communications fraud issues that impact carriers globally, including circulation of alerts.
- Our ability to react quickly to changing threats and to muster resources through Specialist Working Groups to examine cross-industry and cross-geography solution.
- Participation in TUFF working groups.
- Opportunity to brief and share information with other TUFF members.
- Receipt of Fraud Alerts
- Global contacts through our extensive network of telecoms operators.
- Intelligence and information briefings

Note – Some workshops, briefings and activities may be restricted to certain categories of membership.

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Tuff membership demonstrates your company's commitment to stop fraud and work with partners to achieve a common goal.

Remember membership of TUFF applies to the whole company or organisation and not restricted to an individual or department. Your whole company can also benefit from membership.

[LinkedIn](#)

Follow us on LinkedIn to see some of our latest activities.

For more information or to arrange a call to discuss membership contact tuff@tuff.co.uk