

# CYBER CRIME TRENDS 2019-20

## REPORTING VOLUMES

VOLUME

**27,187**

reports received

## TOP THREE CYBER CRIME TYPES

1. Hacking Social Media & Email – 13,271 reports
2. Computer Virus\Malware\Spyware – 7,095 reports
3. Hacking Personal – 3,605 reports

## LOSSES

LOSS

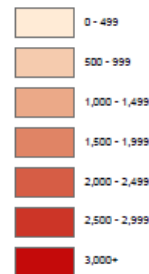
**£5.4m** reported losses

## TOP THREE CYBER CRIME TYPES

1. Hacking - Social Media & Email - £3.4m
2. Hacking - Extortion - £1.5m
3. Computer Virus\Malware\Spyware - £240,998

## GEOGRAPHICAL SPREAD

Number of Cyber Crime Reports (Apr 19 - Mar 20)



## DISSEMINATIONS

**7,394**

ALL reports disseminated to Police: 3,272 PURSUE; 1,299 PROTECT; 2,823 Other

## OUTCOMES

**5%**

of all outcomes recorded in the period were Judicial Outcomes

## PHISHING & MALWARE

The most impactful malware is **RANSOMWARE**

**171,000**

phishing reports made to Action Fraud

## TV LICENCING

was the most reported phishing hook

## KEY ENABLERS

### PHISHING E-MAILS

are an enabler for criminals to initiate cyber-attacks and fraud

### WEAK PASSWORDS

enable access to email and social media accounts

### WEAK RDP SECURITY

provides access for hackers to deploy attacks such as Ransomware and Data Breaches

## HIGH RISK VICTIM INDICATORS

**20-29**  
years

**♂=♀**  
41% / 59%

**88%**  
Individuals